

Factsheet C2: Funding your own support

In order to receive funding to cover the cost of your social or health care needs, there are eligibility criteria set by Norfolk County Council or NHS you must meet.

To find out if you are eligible:

For Adult community services call Social Care Centre on 0344 800 8020.
For NHS Continuing Health Care speak with your social worker or GP.

If, following assessment, you are found not to be eligible for services you can still access Equal Lives' support services as a private customer.

There are various ways to access our support:

- Via factsheets available on the website;
- Basic advice and signposting can be provided via the Information and Advice Support service;
- You may purchase Equal Lives' Support Planning, Employment Support and/or Payroll services.

Note: Currently, the Supported Account service is not available, but we are investigating the possibility of offering this service in the future.

You can make a referral for the service(s) of your choice by phone, email, online or in writing to Equal Lives. You will need to sign a service agreement



and agree to the terms and conditions of the service before the service starts. The relevant documents will be sent to you once a referral has been made.

Please refer to Equal Lives' Support Planning service, Employment Support service and Payroll service factsheets for further information on the services you may purchase these are available on the website or by calling 01508 491210.

If you require further information or would like this factsheet in an alternative format you can contact us by calling: 01508 491210, by emailing: info@equallives.org.uk, or by writing to: Equal Lives, 15 Manor Farm Barns, Fox Road, Framingham Pigot, Norfolk, NR14 7PZ.

